



## TERMS AND CANCELLATION POLICY OF VILLA-CANDILABRA AND RELATED GUESTHOUSES KOMATIPOORT

Please note all Villa-Candilabra Guesthouse rates are quoted in ZAR (Rands) and are subject to change.

Rates are quoted exclusive of VAT 14% where applicable (Subject to change).

Rates include breakfast and teas/coffees.

Rates exclude lunch, dinner, wine and champagne, any soft drinks, telephone calls, fax transmissions, visitors' meals, washing and drinks from the bar.

A deposit of 50% will secure your reservation.

CANCELLATIONS made within 30 days of date of arrival forfeit the entire deposit.

CANCELLATIONS made within 60 days of date of arrival forfeit 75% of the deposit.

CANCELLATIONS made within 90 days of date of arrival forfeit 50% of the deposit.

CANCELLATIONS made within 120 days of date of arrival forfeit 25% of the deposit.

In the event of a premature departure the full extent of the stay, as originally booked and confirmed, will be charged.

REFUNDS of deposits/prepayments for bookings are at the discretion of Villa-Candilabra Guesthouses management

And are dependant on the ability to RE-LET the room/s.